



## **Photography and Filming Guidelines 2026**

Thank you for your interest in conducting photography or video shoots at Trailborn Surf & Sound. The resort does not allow access to the grounds for professional shoots without the permission of the Managing Director or Marketing Department. First and foremost, we are focused on providing a memorable guest experience and will consider occupancy, availability, and content when reviewing requests. Please find below additional details and information on inquiring about a photo or video shoot.

For any questions, or if you'd like to move forward with your request after reading our policies, please contact Director of Marketing, Ryan Smith at [ryan.smith@trailborn.com](mailto:ryan.smith@trailborn.com)

### **Guests of Trailborn Surf & Sound**

Registered guests may take photos and videos with their own devices throughout the public areas of the property or within their guest rooms, for personal use and/or to share on social media.

### **Personal Photoshoots vs Personal Photography**

Personal photography by registered guests is welcome. However, organized personal photoshoots—such as engagements, family portraits, graduations, prom, homecoming and similar sessions—require prior approval of ownership, the General Manager or Marketing Department are subject to the applicable **Location Fee (see below)**. This applies whether or not a third-party photographer is involved. Exceptions of engagement photos may be made for couples who have confirmed their wedding plans at Trailborn Surf & Sound or groups/events that are working with our Sales Department. These arrangements are confirmed and approved by the couple's designated event manager.

| <b>Rental Period (Personal Shoots)</b> | <b>Location Fee</b> |
|----------------------------------------|---------------------|
| September – March                      | \$150 per hour      |
| April – August                         | \$350 per hour      |
| Holidays and Special Occasions         | Negotiable          |

### **Commercial Photography & Filming**

Commercial photography is intended to showcase a product or other commercial interest. A **Location Fee applies (see below)** for a designated consecutive 2-or-4-hour duration of time as agreed upon by the client and the resort representative. Commercial shoots, once approved, are

limited to approved locations within the resort as arranged with the Marketing Department or GM. Fees can be paid onsite by check, cash or credit card.

| <b>Rental Period (Commercial)</b> | <b>Photography Location Fee</b>      |
|-----------------------------------|--------------------------------------|
| September – March                 | \$300 (2 hours) or \$600 (4 hours)   |
| April – August                    | \$500 (2 hours) or \$1,000 (4 hours) |
| Holidays and Special Occasions    | Negotiable                           |

### **Policies**

- The Location Fee includes use of the existing lawn and garden space in 1-hour increments (personal shoots) or for up to 2-or-4 hours (commercial shoots). The space is not exclusively booked for your photoshoot, and we ask that you maintain distance from other guests enjoying the space or other photography taking place.
- The photography agreement does not include any parking passes for vehicles, any hotel discounts on food, beverage or other services, or the use of private hotel space for your shoot such as the restaurants, restaurant patios, guestrooms, event & ballroom space, pool area or fitness facilities unless coordinated with the Managing Director or Director of Marketing. Any vehicles will be subject to the resort's parking policies at the time of shooting.
- The photography agreement does not include multiple sessions. For example: a professional photographer cannot book the space for a 4-hour time slot and conduct multiple shoots with different individuals.
- If at any time the management of the Trailborn Surf & Sound feels that the guest experience is being compromised, the photoshoot can be cancelled.
- For registered guests, the Director of Marketing or Managing Director may waive the location fee at their discretion. Prior approval is still required.
- Our guests' privacy is of the utmost importance. Photography or video of guests or children is not permitted without their explicit written permission.
- Please do not take any photos or videos of resort employees unless permission is granted from the employee. For videos, if a shot is of actor engaging with our staff (ie. Checking in at front desk) this must be approved by Trailborn management and is at the discretion of the employee to participate.

**For additional questions, or to check the availability of the resort to host your shoot, please reach out to [ryan.smith@trailborn.com](mailto:ryan.smith@trailborn.com)**